



Owner(s) Information:

NAME(S): _____
ADDRESS: _____
CITY/STATE/ZIP: _____
CELL PHONE: _____ OTHER PHONE: _____
EMAIL: _____ OTHER PHONE: _____

Pet Information: Additional Pets - see Page 3

PET 1: Name: _____ Breed: _____
MALE / FEMALE Age: _____ Birthday: _____ YES / NO Spayed or Neutered?
Expiration Dates: Rabies _____ DHLPP _____
YES / NO Is it ok to give small bites of dried beef or chicken treats?
If "YES" to any health or behavior concerns, please explain below:
YES / NO Has your dog ever been fired from a groomer?
YES / NO Health: Special Needs, Bone-Muscle, Skin, Allergies, Fainting, Seizures?
YES / NO Grooming Behavior/Experience: Intense Anxiety, Aggressiveness, Sensitivities?

Veterinary Information:

NAME OF PRACTICE: _____
ADDRESS: _____
PHONE: _____

Emergency Contact Information (Family or Friend):

NAME: _____ PHONE: _____

I have read the Zoom and Groom Policy Agreement (page 2) and hereby entrust my pet(s) to Zoom and Groom for the purpose of grooming services.

Signature: _____ **Date:** _____

Payment Info: Check or cash.
Checks returned NSF will incur a fee of \$25, plus any bank fee.

Any questions? Call Ginger at Zoom and Groom Mobile Pet Salon 770-356-4256

Appointments:

Reminder

As a courtesy, Zoom and Groom will try to text an appointment reminder.

Start Time

Appointment times are approximate. We will text you to keep you informed of our arrival time, which can be within 1 hour before or after the appointment time.

Completion Time

A typical pet groom can be completed in 1.5 to 3 hours from the time of your appointment. If your pet has behavior issues or skin or coat problems it will likely take longer. If you have time constraints, we will be happy to work with you.

Owner Cannot be Home for Appointment

First time clients must be home during the entire appointment. Established clients can be away during an appointment, but must make arrangements with the groomer.

Cancellation Policy

If you cannot keep your appointment please call or text Zoom and Groom at least 24 hours or more in advance. We understand there are emergency situations and will work with you. Habitual last minute cancellations or no shows may be subject to a \$50 fee per pet.

On rare occasions, Zoom and Groom may need to cancel your appointment due to equipment failure, weather, illness, etc. Every effort will be made to contact you well in advance to reschedule your appointment ASAP.

Health & Safety:

Your pet's safety comes first. Should a medical issue arise during the groom the owner will be contacted. If the owner is not available, we will attempt to contact the pet's veterinarian or the closest veterinarian.

Current Vaccinations / Veterinary Information

Any medical issues must be disclosed so that the groomer can take the best care of your pet. Please furnish the name of your veterinarian and proof of vaccinations. Dogs must be current on Rabies and DHLPP (distemper, hepatitis, leptospirosis, parainfluenza, parvovirus).

Flea / Tick / Salon Sanitation

The owner is responsible for keeping their pet flea and tick free. If fleas or ticks are found we may either give your dog a flea bath for an additional \$10 charge, and or a Capstar tablet. If the infestation is heavy, we may postpone the groom until the flea and tick problem has been resolved.

Matted or Neglected Coat

Excessive de-matting is a painful, time-consuming and costly procedure. It can be prevented with a regular grooming schedule and owner maintenance. We can work with you to assure you have the tools and information necessary to keep your pet in good condition between appointments. If matting is excessive, we will advise a shave down to remove the mats.

Safety / Dog Behavior

Client must inform us prior to grooming if your pet has bitten someone or has aggressive tendencies. Due care will be taken for the safety of your pet and the groomer. Muzzles and professional restraints may be used if necessary. Zoom and Groom may stop or refuse service in the event that a pet cannot be handled safely. If the pet should bite, the owner will be held responsible for any and all related medical bills, recovery costs, loss of income and equipment damage.

Health and Aging Issues

Grooming procedures can sometimes be stressful, especially for a senior pet or a pet with health issues. Because these pets have a greater chance of injury, they will be groomed for cleanliness and comfort, in a simple style. Should the pet appear over stressed during the groom, we will take a break or discontinue the grooming session.

Additional Pets:

Pet 2 Name: _____ Breed: _____
MALE / FEMALE Age: _____ Birthday: _____ YES / NO Spayed or Neutered?
Expiration Dates: Rabies _____ DHLPP _____
YES / NO Is it ok to give small bites of dried beef or chicken treats?
If "YES" to any health or behavior concerns, please explain below:
YES / NO Has your dog ever been fired from a groomer?
YES / NO Health: Special Needs, Bone-Muscle, Skin, Allergies, Fainting, Seizures?
YES / NO Grooming Behavior/Experience: Intense Anxiety, Aggressiveness, Sensitivities?

Pet 3 Name: _____ Breed: _____
MALE / FEMALE Age: _____ Birthday: _____ YES / NO Spayed or Neutered?
Expiration Dates: Rabies _____ DHLPP _____
YES / NO Is it ok to give small bites of dried beef or chicken treats?
If "YES" to any health or behavior concerns, please explain below:
YES / NO Has your dog ever been fired from a groomer?
YES / NO Health: Special Needs, Bone-Muscle, Skin, Allergies, Fainting, Seizures?
YES / NO Grooming Behavior/Experience: Intense Anxiety, Aggressiveness, Sensitivities?

Pet 4 Name: _____ Breed: _____
MALE / FEMALE Age: _____ Birthday: _____ YES / NO Spayed or Neutered?
Expiration Dates: Rabies _____ DHLPP _____
YES / NO Is it ok to give small bites of dried beef or chicken treats?
If "YES" to any health or behavior concerns, please explain below:
YES / NO Has your dog ever been fired from a groomer?
YES / NO Health: Special Needs, Bone-Muscle, Skin, Allergies, Fainting, Seizures?
YES / NO Grooming Behavior/Experience: Intense Anxiety, Aggressiveness, Sensitivities?

